

Saraya

HOTEL RULES

Dear guests, to ensure safety and comfort of the Hotel guests during their stay, we have clarified some guidelines.

- **CHECK IN TIMING : 12 PM | CHECK OUT TIMING: 11 AM**
- Upon your arrival , your keys will be provided to you in the office up front. Once you have provided us with all the required information , you are all set to make your way to your mud house/ tree house/ dormitory.
- The way to your eco stay is amidst patches of large trees and vegetation. If you arrive at night time, do walk cautiously. You will be helped along your way if you need any.
- Rooms can only be used by guests who are duly registered at the reception with a valid identity document.
- From 21:00 to 07:00 hours is the time of night peace. We invite every guest to be careful during this period and not cause noise that can disturb other guests.
- Disturbing other Guests is not allowed. Hotel keeps the right to refuse further hospitality to the Guest who disturbs other Guests or on other way disrespects House Rules.
- Your rooms will be made and ready for you to stay in. As we value your privacy , housekeeping will be provided upon request after. Spare sheets and blankets are placed under the pillow. The water tap to your left is the hot water and the one to your right is the cold water tap in the bathrooms. Our hot water is solar panel heated which might take a while to heat up.
- For those staying in the dormitories and the tree house, it is strictly prohibited to use fire for any activities such as smoking, burning an incense stick, etc inside the rooms.
- **ALCOHOL & SMOKING ARE STRICTLY PROHIBITED INSIDE DORMITORY.**
- PLEASE AVOID ANYTHING THAT COULD CAUSE A FIRE HAZARD.
- Please avoid keeping food items or packaged food inside the premises due to paddy fields & forest causing invitation to unwanted creatures.
- Water is provided in bottles in every room and refill stations are in EcoStay, Front Office & Front Kitchen filter & Cafe areas.
- The eco stay is a communal living space with an ambiance intended to be calm, less chaotic and one with nature. If you wish to have a get together with music above a certain volume at night times , we would suggest you use the cafe area for the same as it is away from the stay area.
- We don't offer room service. But we do have our own cafe (timings may vary) that you can dine in.
- BREAKFAST IS SERVED IN THE MAIN HOUSE FROM 8.30AM TO 10:30 AM.
- For those staying in the dormitories, we suggest keeping your valuables in the front office as the space is a shared area and this can avoid any unfortunate happenings during the time of your stay.
- WIFI is available in the front office, cafe and the art gallery.

- MEDICAL KIT AVAILABLE AT THE FRONT OFFICE.

TAXI & BIKE RENTAL SERVICE:

- Jayesh - 7020578832 / 9637917471
- Raju - 9545646636 / 9850462001
- Rocky - 9823745253
- Savio - 9822121247
- Sidhu - 9923070703

Rickshaw :-

- Amir - 9850460924
- Anthony - 9823522298
- Saddam - 8552010489

CLINICS & PHARMACY:

- Wellness Forever 24 hour pharmacy, Porvorim. **Phone: 08976763904**
- Healthy Healing Center Goa :Dr Shikha Aggarwal, Sangolda. **Phone: 098230 94620**
- Dr. Cindy's Dental Care, Sangolda. **Phone: 0832 227 8629**
- CMS Polyclinic, Near AJ supermarket Sangolda, **Phone: 0832 674 1910**

SUPERMARKET:

- AJ supermarket, Sangolda. **Phone: 091582 06977**

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